



Policy

Document number:
BT-P-10225

Revision:
2.0

Title:
Baettr Quality Policy

Valid for (Site initials):
All

Reference/ Drawing / OldDocNumber:

Owner:
Frank Arendt
Created / Edited by:
Frank Arendt

Reviewed by:
Ingo Boysen


Approved by:
Peter Pallishøj

Approval date:
25.06.2024

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Change history.

Section	Description of the change	Revision
Template document number	BT-P-10225	
All	New document	1.0
	Header changed to policy	2.0

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Quality Policy

Policy Statement: This policy outlines Baettr’s commitment to deliver products and services of the specified quality, meeting our customers' expectations.
By adhering to this policy, Baettr commits to excellence in quality, striving for the highest standards in all aspects of our operations.

Scope: This policy applies to all employees, contractors, and stakeholders involved in our operations, products, and services, and will be communicated to these parties.

Responsibilities: This policy is owned, controlled and communicated by top management, who also provide resources and support for the implementation of this policy.

Our Overarching Ambition & Purpose:

To understand and meet the needs of our customers is our top priority.
To provide solutions that add value and building lasting relationships with our customers.
To ensure focus on our commitment to quality and compliance to standards and requirements.
To consistently deliver safe and reliable products and services.

Employee Engagement & Training:

Recognize that our employees are our most valuable asset.
Foster a culture of involvement and development.
Ensure our employees are trained, motivated, understand and empowered to contribute to our objectives.

Supplier Relationship:

Work closely with our suppliers to ensure materials and services meet our high standards.
Build strong partnerships with our suppliers as an essential part of our quality strategy.

Compliance & Standards:

Adhere to all relevant regulatory requirements and industry standards.
Ensure our commitment to compliance to consistently deliver safe and reliable products and services.
Comply with the ISO 9001 standard for our quality management system.
Conduct regular internal audits and management reviews to assess the effectiveness and ensure continuous improvement of our systems.

KPIs & Objectives:

Set measurable quality KPIs and objectives.
Utilize data and metrics to monitor performance and identify areas for improvement.
Ensure everyone understands their role in achieving our quality objectives.



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Continuous Improvement:

Committing to the continuous improvement of our processes and products.

Encourage regular feedback and innovation initiatives.

Regular review and update our quality policy to ensure it remains relevant and effective.

Incorporate relevant feedback and performance data to drive continuous improvement.